

# INTERMEDIA UNITE

## PLAN OVERVIEW AND COMPARISON

PACKAGES	ESSENTIAL \$19.99	PRO \$27.99	ELITE \$32.99
Mix and match	Yes	Yes	Yes
Pricing model	Per user	Per user	Per user
<b>PHONE FEATURES AND FUNCTIONALITY</b>			
Number of concurrent endpoints	1 Desktop, 1 Mobile, 1 WebPhone	3 Desktop*, 1 Mobile, 1 WebPhone	3 Desktop*, 1 Mobile, 1 WebPhone
Free calling US, Canada, Puerto Rico	Unlimited	Unlimited	Unlimited
Local phone number (DID)	✓	✓	✓
Extension number	✓	✓	✓
Programmable line keys	✓	✓	✓
Change phone idle display screen	✓	✓	✓
HD quality voice	✓	✓	✓
Call pickup	✓	✓	✓
Caller ID	✓	✓	✓
Call waiting	✓	✓	✓
Call transfer	✓	✓	✓
Call hold	✓	✓	✓
3-way calling	✓	✓	✓
Paging	✓	✓	✓
Extension to extension calling	✓	✓	✓
Call park	✓	✓	✓
Call park pickup	✓	✓	✓
Intercom	✓	✓	✓
Music on-hold	✓	✓	✓
Do not disturb	✓	✓	✓
Busy lamp field/Presence	✓	✓	✓
60-Key Console Compatible (Console not included)	✗	Up to 3 (180 Keys)	Up to 3 (180 Keys)
Voicemail	✓	✓	✓
Voicemail storage	10 Hrs	10 Hrs	10 Hrs
Voicemail to email	✓	✓	✓
Voicemail transcription	✗	✓	✓
Call recording	24 Hrs/user	24 Hrs/user	24 Hrs/user
<b>ACCOUNT LEVEL FEATURES</b>			
Auto-attendant (1 per account included)	✓	✓	✓
Hunt groups (5 per account included)	✓	✓	✓
Receptionist routing	✓	✓	✓
<b>FAX OPTIONS</b>			
Analog fax machine	\$25.25/mo	\$25.25/mo	\$25.25/mo
WebFax	\$25.25/mo	✓	✓

\*PRO & ELITE up to 3 desk phones that share the same extension number

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<b>CONNECT UNIFIED COMMUNICATIONS</b>			
Mobile app	Unlimited	Unlimited	Unlimited
Desktop app with webphone	✓	✓	✓
1-on-1 instant messaging	✓	✓	✓
Team/Group messaging	✓	✓	✓
Call history	✓	✓	✓
Call flip	✓	✓	✓
Presence	✓	✓	✓
Personal SMS**	✗	✓	✓
Company SMS** (Local Number)	✗	\$9.99/number	\$9.99/number
Company SMS** (Toll-Free Number)	✗	\$24.99/number	\$24.99/number
<b>VIDEO CONFERENCING</b>			
Audio/phone participants	200	200	200
Video participants	4	100	200
Screen sharing	✓	✓	✓
In-meeting chat	✓	✓	✓
Dial-in phone number	✓	✓	✓
Join from mobile device	✓	✓	✓
Record/download meetings	✓	✓	✓
Mute all or specific participants	✓	✓	✓
<b>CLOUD STORAGE</b>			
File backup, sync, and share	Add-on	10GB/user (pooled)	10GB/user (pooled)
<b>INTEGRATIONS</b>			
Microsoft Outlook contacts	✓	✓	✓
G Suite contacts	✓	✓	✓
CRM integration	CRM integrations available based on package type. Please ask for details.		

\*\*SMS available only in US and Canada

## INTERMEDIA UNITE VIDEOS

